

# Privacy statement

Oefenweb.nl offers various digital learning tools which enable adaptive learning. At Oefenweb.nl, we feel it is very important to protect the privacy of our subscribers and users.

In this privacy statement we intend to explain which types of personal data are processed by Oefenweb.nl and for what purposes. The various commitments undertaken by Oefenweb.nl to protect and secure personal data can also be found here.

The processing of personal data by Oefenweb.nl has been reported to the Dutch Data Protection Authority (DPA) and included in the DPA register under reporting number 1423774. Oefenweb.nl is also affiliated to the [Privacy covenant for education](#) (*Privacyconvenant onderwijs*).

## 1. Which types of personal data are processed by Oefenweb.nl and why

When you or your children use our digital learning tools, we process the following personal data.

### *Contact details and payment details*

In order to acquire or subscribe to our digital learning tools, you are requested to provide contact details (such as your name, address, place of residence, email address) and payment details (such as a bank account number). We need those details in order to carry out the agreement, offer customer support and notify you of any changes to our subscriptions or products.

### *Login details*

Login details, such as a user name and password, are used to protect the digital learning tools and the personal data incorporated in them. Users must choose their own password, which should be difficult to guess and sufficient in length (preferably 12 characters or longer). In addition, other data can be used for the purpose of identification, authentication and authorisation of entitled users.

### *Data in use*

The data provided when using the digital learning tools are processed in order to save settings, calculate learning achievements and improve the digital learning tools and their alignment with (the level of) the user, with the aim of enabling adaptive learning. If students use the digital learning tools provided by Oefenweb.nl from within the school environment, data on the school and the class may also be processed.

### *Anonymous data for academic research purposes*

Data in use can be employed and made available to (external) researchers in fully anonymised form (in other words, the data cannot be traced to individuals) in order to be used in academic research related to education and optimal learning methods.

### *Data on user computer systems*

Oefenweb.nl processes visitor IP addresses in order to process user statistics and prevent misuse (for instance by overloading the network, gaining unauthorised access or attempting to do so). In addition, Oefenweb.nl can identify certain data on user computer systems (such as the type of operating system and web browser) to ensure a quick solution to any technical problems.

Oefenweb.nl only uses the aforementioned personal data for its stated purposes and to ensure compliance with any applicable legal requirement.

## 2. What cookies are and why Oefenweb.nl uses them

Cookies are tiny data files that are created when visiting a website and can be stored on or read out from a user device such as a PC, tablet or smartphone. This process is resolved automatically through the web browser.

Cookies and comparable technologies which store and/or read out information on a device can be used by Oefenweb.nl to enable website functionalities. This includes storing preferences or login status, so that users do not need to enter this information manually time and again. Furthermore, cookies and comparable technologies can be used to analyse the general use of, and improve, the websites and digital learning tools provided by Oefenweb.nl.

## 3. Does Oefenweb.nl provide personal data to third parties?

Oefenweb.nl will not make any personal data processed during the use of its digital learning tools available to third parties, unless:

- this is necessary for carrying out the order,
- the subscriber grants written permission, or
- Oefenweb.nl is under a legal requirement to provide the data.

Oefenweb.nl uses professional suppliers to guarantee optimal quality, availability and security of its digital learning tools. Oefenweb.nl has entered into contractual arrangements with all of its suppliers processing personal data, so as to guarantee that the data will not be processed for any other purposes than specified in this privacy statement and that it will be protected against loss and unlawful processing.

## 4. How Oefenweb.nl protects personal data

Oefenweb.nl and all its suppliers take appropriate security measures to protect personal data against loss and unlawful processing. Measures taken by Oefenweb.nl include the following:

- All web applications found on Oefenweb.nl are protected using encryption technology (SSL/TLS) for secure data exchange with Oefenweb.nl.
- Daily backups are made to prevent data loss.
- Oefenweb.nl has an authorisation policy in place to ensure that employees only have access to personal data in so far as this is necessary for the purposes of their work.

## 5. Can I view and change my personal data?

As a subscriber or user of the digital learning tools you can always access and consult data administration and find out what personal data are processed by Oefenweb.nl. Here you can correct any inaccuracies as well. Demo users may retrieve and, if necessary, correct this information by sending an email to Oefenweb.nl.

## 6. Updates to the privacy statement

This privacy statement may be updated periodically. Any changes will be published on the website.

## 7. Contact details

If you have any further questions or comments about this privacy statement, please contact us via:

Email: [Info@Oefenweb.nl](mailto:Info@Oefenweb.nl)  
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